

## **Guidelines for the registration of Consumer Organisations**

1. The registration of consumer organisations in TRAI is governed by Registration of Consumer Organisations Regulations, 2013
2. Consumer organisations or voluntary organisations may apply to TRAI for registration with TRAI under these regulations
3. The registration will be granted for the period of two years.
4. With a view to have a geographically balanced representation of consumer organisations
  - a. Maximum Number of consumer organisations to be registered a state / UT is six for states having less than 40 districts and eight for the states having 40 or more districts.
  - b. Not more than 2 consumer organisations can be registered from one district at any given time.
5. Separate form shall be submitted for each state for which registration / renewal of registration is applied along with all required documents. Separate registration shall be granted for each state/ UT.
6. Documents in support of the experience of the organisation in the state /UT for the which registration is applied is mandatory.
7. State/ UT wise the list of consumer organizations registered with TRAI is available on TRAI website. The same may be checked to ascertain the number of organisations already registered in a state / UT and the district in which the consumer organisation is located.

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