

Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

Report for quarter ending: June 2022

Compliance Status

S. No.	Parameters	Benchmarks	Generations		Compliance Status					
					Airtel	BSNL	MTNL	RJIL	VIL	
Andhra Pradesh	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.34		99.94	100
	2	Successful data transmission download attempts	>80%	All Generations		100.00	98.01		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	99.42		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	168.11	66.00			106
				3G	Plan 1	NA	1555.00			5116
				4G	Plans	28451.33	1710.00		6980.67	7304
	5	Average Throughput for Packet data	>75% of the subscribed speed.	2G	Plan 1	205.54	136.00			190
				3G	Plan 1	NA	2903.00			7094
4G				Plans	40101.67	3188.00		19974.56	16673	
6	Latency	Data <250	All Generations		110	124.10		55.09	52	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.89	98.45		99.55	96.56	
8	Drop rate :	≤5%	All Generations		1.08	1.33		0.34	0.40	
Assam	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.98	99.01
	2	Successful data transmission download attempts	>80%	All Generations		100.00	98.81		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	99.22		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	95.38	97.66			148
				3G	Plan 1	NA	1243.33			4828
				4G	Plans	9004.44	822.00		5901.10	16500
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	124.68	155.00			217
				3G	Plan 1	NA	2889.00			7031
4G				Plans	15735.79	4376.00		28392.49	26592	
6	Latency	Data <250	All Generations		160.00	161.43		57.42	84	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.89	98.47		99.13	96.51	
8	Drop rate :	≤5%	All Generations		0.94	1.43		0.33	2.14	

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Bihar	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	100.00		99.98	100	
	2	Successful data transmission download attempts	>80%		All Generations		99.51	100.00		100.00	100	
	3	Successful data transmission upload attempts	>75%		All Generations		99.87	100.00		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	28.78	112.24					107
				3G	Plan 1	NA	900.00					4573
				4G	Plans	7366.96	1343.00			5271.10		6463
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	122.45	158.11					162
				3G	Plan 1	NA	1539.17					6690
4G				Plans	10464.70	3972.33			18638.67		12286	
6	Latency	Data <250		All Generations		99.78	120.45		56.51	40		
7	PDP Context Activation Success Rate	≥95%		All Generations		100.00	96.56		98.60	96.57		
8	Drop rate :	≤5%		All Generations		1.86	0.85		0.34	0.24		
Delhi	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00		96.50	99.82	95.63	
	2	Successful data transmission download attempts	>80%		All Generations		100.00		100.00	100.00	100	
	3	Successful data transmission upload attempts	>75%		All Generations		100.00		100.00	100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	92.65		52.33				77
				3G	Plan 1	NA		3027.63				1661
				4G	Plans	8984.25		NA		5751.51		6764
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	113.64		103.48				128
				3G	Plan 1	NA		9229.65				7189
4G				Plans	17636.68		NA		19895.40		23193	
6	Latency	Data <250		All Generations		153.75		70.06	53.96	49		
7	PDP Context Activation Success Rate	≥95%		All Generations		98.74		100.00	99.39	97.59		
8	Drop rate :	≤5%		All Generations		0.67		3.98	0.32	0.23		

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					Airtel	BSNL	MTNL	RJIL	VIL			
Gujarat	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	98.00		99.93	98	
	2	Successful data transmission download attempts	>80%		All Generations		100.00	99.00		100.00	100	
	3	Successful data transmission upload attempts	>75%		All Generations		100.00	99.00		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	66.33	95.00					88
				3G	Plan 1	NA	1336.00					2361
				4G	Plans	4843.67	5504.00		8326.05		9801	
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	120.67	124.00					165
				3G	Plan 1	NA	2399.00				5501	
4G				Plans	17167.33	6173.00		23361.01		23244		
6	Latency	Data <250		All Generations		135	83.00		50.67	55		
7	PDP Context Activation Success Rate	≥95%		All Generations		99.90	99.85		99.72	99.96		
8	Drop rate :	≤5%		All Generations		2.63	1.54		0.27	0.75		
Himachal Pradesh	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	100.00		99.92	99.96	
	2	Successful data transmission download attempts	>80%		All Generations		100.00	98.67		100.00	100	
	3	Successful data transmission upload attempts	>75%		All Generations		100.00	98.83		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	91.33	66.00					105
				3G	Plan 1	NA	786.00				2190	
				4G	Plans	8146.73	2047.00		8962.89		6662	
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	184.67	123.00					167
				3G	Plan 1	NA	2659.00				4701	
4G				Plans	12136.70	8578.00		24616.82		15416		
6	Latency	Data <250		All Generations		150.00	82.00		52.12	53		
7	PDP Context Activation Success Rate	≥95%		All Generations		99.67	99.33		98.84	97.90		
8	Drop rate :	≤5%		All Generations		1.04	0.90		0.32	1.30		

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					Airtel	BSNL	MTNL	RJIL	VIL	
Haryana	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	99.31		99.93	100
	2	Successful data transmission download attempts	>80%	All Generations		100.00	94.67		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	89.00		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	135.67	173.33			81
				3G	Plan 1	NA	1344.33			1317
				4G	Plans	6953.33	2627.33		8048.14	6975
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	188.00	217.67			148
				3G	Plan 1	NA	1966.33			4045
4G				Plans	16297.25	4308.33		21662.45	15171	
6	Latency	Data <250	All Generations		176.17	97.33		55.29	38	
7	PDP Context Activation Success Rate	≥95%	All Generations		98.77	96.57		99.80	97	
8	Drop rate :	≤5%	All Generations		0.51	3.43		0.27	0.65	
Jammu and Kashmir	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.04		99.96	98
	2	Successful data transmission download attempts	>80%	All Generations		100.00	97.33		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	87.23		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	174.57	64.04			116
				3G	Plan 1	NA	205.06			4057
				4G	Plans	11565.33	329.33		5665.88	11368
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	224.84	240.86			223
				3G	Plan 1	NA	1336.94			7496
4G				Plans	12698.67	6651.02		18499.14	16834	
6	Latency	Data <250	All Generations		173.17	106.66		43.94	64	
7	PDP Context Activation Success Rate	≥95%	All Generations		100.00	98.55		99.45	98	
8	Drop rate :	≤5%	All Generations		0.79	1.31		0.31	1.31	

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					Airtel	BSNL	MTNL	RJIL	VIL			
Kolkata	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	100.00		99.80	100	
	2	Successful data transmission download attempts	>80%		All Generations		100.00	95.67		100.00	100	
	3	Successful data transmission upload attempts	>75%		All Generations		100.00	94.33		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI		2G	Plan 1	19	105.00				176
					3G	Plan 1	NA	1494.00				
					4G	Plans	20611	3117.00		4405.05	14895	
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.		2G	Plan 1	22.54	122.00				230
					3G	Plan 1	NA	2398.00				
4G					Plans	29545	4678.00		18065.76	28251		
6	Latency	Data <250		All Generations		138	74.66		38.74	87		
7	PDP Context Activation Success Rate	≥95%		All Generations		99.93	98.45		99.77	100		
8	Drop rate :	≤5%		All Generations		0.83	1.69		0.21	0.84		
Kerala	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	98.19		98.85	99	
	2	Successful data transmission download attempts	>80%		All Generations		100.00	97.60		100.00	100	
	3	Successful data transmission upload attempts	>75%		All Generations		100.00	96.69		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI		2G	Plan 1	74	52.64				166
					3G	Plan 1	NA	918.77				5040
					4G	Plans	5614.05	3429.83		9605.11	19387	
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.		2G	Plan 1	146	106.97				210
					3G	Plan 1	NA	2117.75				8004
4G					Plans	12928.94	6144.46		21495.86	31165		
6	Latency	Data <250		All Generations		166.00	164.00		43.76	52		
7	PDP Context Activation Success Rate	≥95%		All Generations		99.75	97.83		99.73	99.17		
8	Drop rate :	≤5%		All Generations		2.29	0.87		0.36	1.45		

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					Airtel	BSNL	MTNL	RJIL	VIL	
Karnataka	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.87	98
	2	Successful data transmission download attempts	>80%	All Generations		100.00	96.67		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	23	107.24			163
				3G	Plan 1	NA	1677.87			9174
				4G	Plans	2515.38	4663.52		5109.60	35450
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	128.25	148.47			208
				3G	Plan 1	NA	2868.04			11604
4G				Plans	19569.64	6559.05		19508.19	44084	
6	Latency	Data <250	All Generations		144	166.49		54.14	37	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.80	97.52		99.75	97	
8	Drop rate :	≤5%	All Generations		0.32	0.76		0.42	1.01	
Maharashtra	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	99.24		99.94	97
	2	Successful data transmission download attempts	>80%	All Generations		100.00	98.40		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	96.10		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	67.00	103.66			113
				3G	Plan 1	NA	4044.33			3029
				4G	Plans	4410.33	224.33		10171.30	9818
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	124	122.33			199
				3G	Plan 1	NA	4145.00			6094
4G				Plans	15440.22	5140.66		24599.75	26408	
6	Latency	Data <250	All Generations		152	114.00		53.09	48	
7	PDP Context Activation Success Rate	≥95%	All Generations		100.00	97.79		99.77	98	
8	Drop rate :	≤5%	All Generations		2.26	1.96		0.37	0.50	

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					Airtel	BSNL	MTNL	RJIL	VIL	
Madhya Pradesh	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.91		99.96	100
	2	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	99
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	170	106.66			78
				3G	Plan 1	NA	1517.33			4169
				4G	Plans	6155	10366.33		7192.28	8883
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	241.00	150.00			132
				3G	Plan 1	NA	3132.33			7094
4G				Plans	15461.47	17258.33		24316.66	23725	
6	Latency	Data <250	All Generations		78.67	116.33		59.92	107	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.83	98.73		99.83	98	
8	Drop rate :	≤5%	All Generations		1.55	1.27		0.31	1.26	
Mumbai	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00		99.13	99.80	99
	2	Successful data transmission download attempts	>80%	All Generations		100.00		100.00	100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00		100.00	100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	80		56.34		159
				3G	Plan 1	NA		689.88		
				4G	Plans	6205.96		NA	4341.79	27622
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	179		89.15		201
				3G	Plan 1	NA		781.93		
4G				Plans	10371.01		NA	18254.02	38277	
6	Latency	Data <250	All Generations		74.17		230.08	42.46	64	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.95		100.00	99.68	99	
8	Drop rate :	≤5%	All Generations		1.94		3.53	0.32	0.56	

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					Airtel	BSNL	MTNL	RJIL	VIL		
North East	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	100.00		99.99	99
	2	Successful data transmission download attempts	>80%		All Generations		100.00	100.00		100.00	100
	3	Successful data transmission upload attempts	>75%		All Generations		100.00	100.00		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI		2G	Plan 1	97	17.63			175
					3G	Plan 1	NA	229.33			3876
					4G	Plans	9512.44	356.33		7196.20	12000
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.		2G	Plan 1	128	184.00			218
					3G	Plan 1	NA	1164.00			6616
4G					Plans	14838	3138.00		22520.77	20508	
6	Latency	Data <250		All Generations		163.83	118.60		50.34	83	
7	PDP Context Activation Success Rate	≥95%		All Generations		99.70	96.72		99.71	98	
8	Drop rate :	≤5%		All Generations		1.38	2.26		0.53	2.87	
Odisha	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.		All Generations		100.00	100.00		99.96	99
	2	Successful data transmission download attempts	>80%		All Generations		100.00	100.00		100.00	100
	3	Successful data transmission upload attempts	>75%		All Generations		100.00	100.00		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI		2G	Plan 1	179	38.00			117
					3G	Plan 1	NA	1673.66			2354
					4G	Plans	8670	7198.33		5112.63	24783
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.		2G	Plan 1	217	70.20			200
					3G	Plan 1	NA	1735.34			8539
4G					Plans	18533	7526.03		22594.96	33057	
6	Latency	Data <250		All Generations		108	135.26		51.18	26	
7	PDP Context Activation Success Rate	≥95%		All Generations		99.72	95.66		99.28	99	
8	Drop rate :	≤5%		All Generations		1.68	2.47		0.31	1	

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					Airtel	BSNL	MTNL	RJIL	VIL		
Punjab	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.91	99	
	2	Successful data transmission download attempts	>80%	All Generations		100.00	98.44		100.00	100	
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	97.87		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	14	112.89				103
				3G	Plan 1	NA	2323.39				4160
				4G	Plans	2506.67	4833.21		7323.50		8975
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	116	145.44				178
				3G	Plan 1	NA	3251.28				7076
4G				Plans	25960.00	6188.88		16840.34		20558	
6	Latency	Data <250	All Generations		153	130.00		45.41	40		
7	PDP Context Activation Success Rate	≥95%	All Generations		99.63	98.95		99.62	97		
8	Drop rate :	≤5%	All Generations		0.74	0.86		0.25	1.59		
Rajasthan	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.93		99.94	99	
	2	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	100	
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100	
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	113	129.71				97
				3G	Plan 1	NA	3407.50				2676
				4G	Plans	23426.59			9886.53		14103
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	131	162.13				162
				3G	Plan 1	NA	4569.32				5873
4G				Plans	34152.43			26567.88		31632	
6	Latency	Data <250	All Generations		99.17	159.58		67.46	34		
7	PDP Context Activation Success Rate	≥95%	All Generations		99.74	100.00		99.87	100		
8	Drop rate :	≤5%	All Generations		0.87	0.13		0.31	0.58		

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					Airtel	BSNL	MTNL	RJIL	VIL	
Tamilnadu	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.93	98
	2	Successful data transmission download attempts	>80%	All Generations		100.00	97.42		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	97.34		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	107	56.24			101
				3G	Plan 1	NA	849.85			4033
				4G	Plans	9269.48	1169.92		6381.74	10180
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	186	122.40			177
				3G	Plan 1	NA	1673.84			8070
4G				Plans	16639	3834.69		21182.05	20710	
6	Latency	Data <250	All Generations		139	211.37		48.26	32	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.90	99.59		99.75	99	
8	Drop rate :	≤5%	All Generations		0.60	0.15		0.34	1.43	
Uttar Pradesh (East)	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	96.16		99.98	100
	2	Successful data transmission download attempts	>80%	All Generations		100.00	81.71		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	77.22		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	91	120.50			72
				3G	Plan 1	NA	4200.07			1550
				4G	Plans	4414	15106.80		10315.88	12141
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	252	143.76			161
				3G	Plan 1	NA	5109.00			6664
4G				Plans	10095.02	18272.19		24799.83	35056	
6	Latency	Data <250	All Generations		168.67	130.74		50.29	31	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.07	99.82		99.82	98	
8	Drop rate :	≤5%	All Generations		1.76	0.96		0.32	1.01	

Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

Report for quarter ending: June 2022

Compliance Status

S. No.	Parameters	Benchmarks	Generations		Compliance Status					
					Airtel	BSNL	MTNL	RJIL	VIL	
Uttar Pradesh (West)	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	96.90		99.97	100
	2	Successful data transmission download attempts	>80%	All Generations		100.00	94.37		100.00	100
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	91.43		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	85	96.66			65
				3G	Plan 1	NA	1978.66			2039
				4G	Plans	7530	13696.33		7327.69	9779
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	110	163.33			134
				3G	Plan 1	NA	2968.66			6641
4G				Plans	14019.83	24272.33		18546.08	20861	
6	Latency	Data <250	All Generations		84	225.00		48.37	41	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.47	96.50		99.78	100	
8	Drop rate :	≤5%	All Generations		0.75	2.70		0.31	1.68	
West Bengal	1	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	95.76		99.99	100
	2	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	99
	3	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100
	4	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	50	20.79			153
				3G	Plan 1	NA	140.98			3575
				4G	Plans	5879.27	537.55		8444.31	11476
	5	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	100	123.11			196
				3G	Plan 1	NA	1959.11			7576
4G				Plans	8933.84	5581.38		22930.92	24134	
6	Latency	Data <250	All Generations		76	114.52		51.80	71	
7	PDP Context Activation Success Rate	≥95%	All Generations		99.72	96.32		99.82	100	
8	Drop rate :	≤5%	All Generations		0.97	2.12		0.29	1.35	
Note: NA means not applicable										