

**Information note to the Press (Press Release No.188/2012)**

**For Immediate release**

**TELECOM REGULATORY AUTHORITY OF INDIA**

Website: [www.trai.gov.in](http://www.trai.gov.in)

**Telecom Regulatory Authority of India (TRAI)  
issues Amendment to Telecommunication Tariff Order, 1999  
on financial disincentives.**

**New Delhi, 19<sup>th</sup> September, 2012** – TRAI has today issued Telecommunication Tariff (Fifty Second Amendment) Order (TTO) prescribing financial disincentives on the service providers in the following situations:

(i) Violation of Reporting Requirement

As per the provisions of Telecommunication Tariff Order, service providers are required to report tariff to the Authority within seven days from the date of implementation. It has been noticed that the time limit of seven days for reporting tariff to the Authority is not being strictly followed by several service providers. With a view to ensure compliance of the reporting requirement by all service providers, a late fee of Rs.5,000/- per day, subject to a maximum of rupees two lakhs has been prescribed.

(ii) Levy of Excess Charges

Instances of levy of excess charges in violation of provisions of TTO and other regulatory guidelines have come to the notice of the Authority on several occasions in the past. To avoid instances of such excess charging, as a deterrent measure, the Tariff Order provides for financial disincentives not exceeding the amount of excess charges levied, in addition to the refund made to affected subscribers.

The Telecommunication Tariff (Fifty Second Amendment) Order has already been placed on TRAI's website [www.trai.gov.in](http://www.trai.gov.in). For any clarifications on the above said Order, contact Shri Raj Pal, Advisor (Financial and Economic Analysis), Telecom Regulatory Authority of India, Mahanagar Doorsanchar Bhawan, Jawahar Lal Nehru Marg, New Delhi – 110002 (Tel No.011-23230752, Fax No.011-23236650; Email: [raj.pal@nic.in](mailto:raj.pal@nic.in); or [eco@traigov.in](mailto:eco@traigov.in)).

Rajeev Agrawal,  
Secretary, TRAI.