Regulation Cell 5<sup>th</sup> Floor, Bharat Sanchar Bhawan, JanpathNew Delhi -01 Tel.: 011 - 2373 9295, Fax: 2373 4081 e-mail: agmregln@gmail.com.



To,

The Advisor (CA& QoS)
Telecom Regulatory Authority of India,
Mahanagar Doorsanchar Bhavan,
Jawaharlal Nehru Marg (Old Minto Road),
New Delhi-110002

No. Regln/1-22/2011/ 1060

dated: 25-05-2015

{Kind attention: Sh. A. Robert J. Ravi, TRAI}

Sir,

SUB:- Telecom Consumer Protection (Eighth Amendment) Regulation, 2015

Kindly refer Telecom Consumer Protection (Eighth Amendment) Regulation, 2015 issued by TRAI on dated 29-04-2015.

In this context, BSNL's comments are as follows.

- 1. It is feasible to give SMS for data usage at 50%, 90% and 100%. However, information about the applicable tariff beyond the data limit on reaching 90% will be examined. It is not feasible in present BSNL's Billing system to give SMS/USSD when consumption is from main account.
- Regarding activation/ deactivation of GPRS service, it is related to HLR and is feasible.

Yours sincerely

25/5/15

Sukhdev Singh DGM (Regln-II)