

To  
Shri U K Srivastava  
Pr. Advisor (Networks, Spectrum and Licensing), TRAI  
Jawahar Lal Nehru Marg  
New Delhi 110 002

Dear Shri Srivastava,

After my retirement from service, I am now functioning as an Independent Director in Chennai based Door Sabha Nigam Ltd which provides Audio Conferencing services.

I shall be very grateful if you can give a positive and sympathetic consideration to my suggestions on the consultation Paper on Review of Voice Mail / Audiotex / Unified Messaging Services Licence

1. In general, in the interest of all stakeholders, including consumers and operators, licencing should be liberalised, and simplified
2. No new licences should be introduced. Existing licences are to be made easier to enforce and comply with
3. All stakeholders are to be allowed the freedom of choice—service providers should be able to choose their carriers, and consumers, their service providers
4. Entrepreneurial spirit should be promoted in conference service sector, to allow smaller, agile and customer-oriented companies establish operations. They should be allowed to compete with larger service providers without any discrimination, with a environment that encourages parity
5. Service providers with indigenous, home-grown technologies and service models should be offered a more liberal environment on which they can grow and sustain themselves
6. There should be no restrictions with respect to connectivity, multi-carrier networks or the mode of conferencing
7. There need not be SDCA/Circle specific licencing, and service providers may be offered pan-India licence

I would strongly urge TRAI must keep these principles in mind while drafting a new, open and liberal licencing policy for Voicemail/Audiotex/UMS services.

Yours sincerely,

  
N Vittal

Former Chief Vigilance Commissioner of India and  
Former Chairman Telecom Commission